



SIX Exfeed Ltd. Message No. 13/2014

Subject	Problems with Swiss Bond Index Calculation – FOLLOW-UP		
To	<input checked="" type="checkbox"/> Business Coordinators	<input checked="" type="checkbox"/> Technical Coordinators	
Authorised by	Customer Support		
Markets	<input type="checkbox"/> SIX Swiss Exchange	<input type="checkbox"/> SIX Structured Products Exchange	
	<input type="checkbox"/> SIX Liquidnet Service	<input type="checkbox"/> BX Berne Exchange	
Interfaces	<input checked="" type="checkbox"/> SMF	<input type="checkbox"/> MDI	<input type="checkbox"/> IMI
Pages	1		
Date	31.10.2014		Important Information 

Dear Customer

Due to a technical problem between the data interface and the index calculation engine, no correct Swiss Bond Indices have been calculated throughout the day.

However, the “last values” for Swiss Bond Indices that you received via SMF, shortly after 05:00 PM, are correct.

Please also refer to the attached spreadsheet, which contains today’s correct open/high/low values for Swiss Bond Indices.

Should you have questions regarding the Swiss Bond Index calculation, please contact the STOXX Ltd, customer support, helpdesk: +41 58 399 59 00 or mail to customersupport@stox.com

We apologize for the inconvenience caused.

For more information, please contact Data Services Customer Support:

<i>Technical Desk:</i>	+41 58 399 2445
<i>Administration Desk:</i>	+41 58 399 2977
<i>Email:</i>	Customer Support